

How to Configure Customer Shipment Notifications?

1. Open the **Partner** page.
2. Select the **Notification settings** tab.
3. Review the available notification types.
4. For each notification type, select the appropriate delivery method:
 - **Customer portal** – sends the notification to the customer portal.
 - **Email** – sends the notification by email.
 - **Client TMS (API)** – sends the notification automatically to the client's connected TMS through the API.
5. Select the required checkboxes for each shipment event.
6. Review the selected notification settings to make sure they are correct.
7. Click **Save** to apply the changes.
8. If you do not want to save the changes, click **Cancel**.

There are 3 available options for configuring notifications:

- **By email**
- **Through the client portal**
- **Via API**, sending notifications directly to the client's TMS system

Partner : 7 WAYS LOGISTICS SIA

Basic data

Invoices

Sales

Notification settings

Attachment(s)

Statistics

Route price

Other

Select how the client order contact person receives updates for each shipment event.

Events can be shown in Cloudex TMS client portal, sent by email, or transmitted automatically to the client's connected TMS through the API.

Client TMS: CLOUDEX TMS

Connected

Events selected in "Client TMS (API)" column will be sent automatically to the client's system.

Notification type	Customer portal	Email	Client TMS (API)
Cargo added in trip	☐	☐	☐
Changed planned loading date	☐	☐	☐
Cargo loaded	☐	☒	☐
Cargo has arrived in terminal (inform the client manager)	☐	☐	☐
Cargo loaded in terminal (inform account manager)	☐	☐	☐
Changed planned delivery date	☐	☐	☐
Cargo delivered	☐	☒	☐

These settings apply to client orders for this partner.

API notifications are available only when the client has an active system integration.

[Learn more about notifications and integrations](#)

Saved: 10.08.2026 14:21 demo

Delete

Save

Cancel

Revision #8
Created 2026-08-05 10:58:07 UTC by Admin
Updated 2026-08-25 07:33:24 UTC by Admin