

How to send an order to a carrier via API?

You can send a transport order directly from **Cloudex TMS to your carrier's TMS** without sending the order manually by email or entering it again in another system.

This option is available when an API integration with the selected carrier's TMS has been configured.

How to send an order to the carrier

1. Open the required **Trip/Spedition**.
2. Select the **Carrier**.
3. If an API integration with this carrier is available, the **Send to carrier** icon appears next to the Carrier field.
4. Click the icon.
5. The transport order is sent electronically to the carrier's TMS.

Trip/Spedition TD2609-004 Transfer/Round trips SmartCargo Logistics ROAD

Trip details | Attachments | Price calculations | Finances | Route | Map | Chat

Type: Domestic Transport mana... Harper Daniel Transport type: Road Multi-Trip

Order date: 21.09.2026 From: **Send order to carrier: "Terminality UAB" TERMINALITY** 23:59 Traffic line: Baltic

Truck/Trailer: Carrier: Terminality UAB Expeditor: Giedrius

Trailer type: Trailer type

Carrier price: 0 EUR EU Term: Term

Send documents... Transport manager email

Search..	Number	Loading address	Delivery address	Cargo description	POD	Income	Costs	Domestic co
☒	9728-1	LT-54463, Kaunas; Terminality UAB IN: 15.08 OUT: 15.08	LT-5698, Vilnius; 16.08	2;			0.00	0.00

Carrier notes: Carrier notes Internal notes: Internal notes

Planner: Planner

Saved: 21.09.2026 15:02 JanisV Delete Save Cancel

When does the API button appear?

Carrier uses ClouDEX TMS

If the selected carrier also uses **ClouDEX TMS**, the API connection is recognized automatically and the button appears without any additional API configuration.

Carrier uses another supported TMS

If the carrier uses another supported TMS, the carrier's API integration must first be configured in ClouDEX TMS.

See: **How to add carrier API key?**

After the integration has been configured, the API button becomes available when that carrier is selected in Trip/Spedition.

Supported carrier TMS integrations

Currently, transport orders can be sent directly to carriers using:

- **ClouDEX/Ozols TMS**
- **XSPED**

- **Terminality**

-

To which systems you can send Orders to carriers. If your carrier is using:

- Cloudex
- XSPED
- Terminality
- Danske Fragtmænd

Sending the order via API helps to:

- avoid manual order entry in the carrier's system;
- reduce data-entry mistakes;
- send transport information directly from Cloudex TMS;
- enable further API communication, such as receiving shipment statuses and documents back from the carrier.

What happens after the order is sent?

Depending on the carrier integration, Cloudex TMS can also receive information back from the carrier, such as:

- shipment status updates;
- delivery milestones;
- POD/CMR and other shipment documents.

This allows information to move between Cloudex TMS and the carrier's TMS without repeatedly entering the same data manually.

Related topics

- [How to add carrier API key?](#)
- **How to receive [statuses](#) and [documents](#) from a carrier via API**
- **How to receive statuses from a carrier via Carrier Link**

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